

# SCHILLER QUALITY POLICY

This is what quality means to the SCHILLER Group

## Unified through quality

### **CUSTOMER-ORIENTED**

Our goal is to provide innovative and easy-to-use medical technology solutions.

Our response to customer requests and feedback is swift and reliable. We avoid errors during development and production and keep on improving our products, even after delivery.

### **RESPONSIBLE INNOVATION**

We quickly adopt new technologies and use them for our products and processes. We simultaneously commit to fulfilling regulatory requirements and handle new requirements in a forward-looking manner. The SCHILLER quality management system considers the entire value-added chain and integrates the Group's European competence centres.

### **EMPLOYEES' QUALIFICATION AND DEDICATION**

Our employees are characterised by their high level of professional and personal qualification. We prefer minimal management structures which ensure an efficient flow of information. SCHILLER encourages its employees' personal responsibility. The business units are very involved with their part of the quality management system. Our employees are aware of their contribution to achieving the quality objectives.

